



DEAR PATIENT,

The Center for Medicare Services has recognized that your Primary Care Provider is providing care in multiple ways outside of your office visits. The ongoing management of chronic conditions to help you reach your health goals, requires ongoing communication with many members of your care team.

Chronic conditions are ongoing medical problems like **diabetes, high blood pressure, heart disease, depression, osteoporosis, and many others.**

What are the benefits of signing up for Chronic Care Management Services?

- Coordinate visits with your doctors
- Assist with management of medications
- Assist with scheduling preventive care services
- Provide access to around the clock services
- Provide a comprehensive, personalized care plan
- Assist with scheduling of tests

Note: You must sign an agreement to receive this type of chronic care management services.

What do you need to know before signing up?

- Medicare will allow us to bill approximately \$42 for these services during any month that we have provided at least 20 minutes of non-face-to-face chronic care management services.
- Medicare will reimburse us approximately \$32
- Secondary insurance will be filed for you just like an office visit.
- If your secondary covers this service, your portion may be completely covered.
- Your co-insurance without a secondary could be around \$8 to \$9 each month that you receive at least 20 minutes of chronic care management.
- Our office will have the record of when and how the 20 minutes were spent, if you ever have questions.
- Our practice is compliant with HIPAA and all laws related to the privacy and security of Protected Health Information (PHI). As a part of this program, your PHI may be shared between care givers directly involved with your health.

You have a right to discontinue this service at any time for any reason. Because your signature is required to end your chronic care management services, please ask any of our staff members for the CCM termination form. The provider will continue providing CCM services until the end of the month and may bill Medicare for those services. After the end of the month, the provider will discontinue CCM services and no longer bill for those services to Medicare.

Note: Only one physician can bill for this service for you. Please let your physician or our staff know if you have entered into a similar agreement with another physician/practice.

Our goal is to make sure you get the best care possible from everyone that is involved with your health.

I agree to participate in the Chronic Care Management program. Yes ___ No ___

Print Name _____ Date _____

Signature _____